

NEOMAAA

# Disclaimers and Communications Policy

The Anjouan Offshore Finance Authority of the Union of Comoros with an Investment Dealer license 15968, having its registered office at Hamchako, Mutsamudu, Autonomous Island of Anjouan, Union of Comoros.

Neomaaa.com | Support@neomaaa.com



# Disclaimers and Communications Policy

Version v.1.0 — 1 March 2026

## Neomaaa Ltd

Registered as International Business Company No. 15968

Licensed under International Brokerage License Number L15968/N

Licensed and authorized by the Anjouan Offshore Finance Authority (AOFA), Union of Comoros Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros

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## 1. WEBSITE GENERAL DISCLAIMER

### 1.1 Full Page Disclaimer

► Website /disclaimer or /legal/disclaimer page

Risk Warning: Trading derivative financial instruments such as Contracts for Difference (CFDs), foreign exchange (Forex), commodities, indices, metals, energies, and cryptocurrencies involves a high level of risk and may not be suitable for all investors. The high degree of leverage associated with trading CFDs can work both for and against you. You may lose all of your invested capital. You should not risk more than you are prepared to lose. Past performance is not necessarily indicative of future results.

Please seek independent financial advice before engaging in any trading activities with Neomaaa Ltd.

### 1.2 Company Information

NEOMAAA is a brand name of Neomaaa Ltd, an International Business Company (No. 15968) authorized and regulated by the Anjouan Offshore Finance Authority (AOFA) of the Union of Comoros with International Brokerage License Number L15968/N.

Registered Address: Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros

Email: support@neomaaa.com | Compliance: compliance@neomaaa.com

### 1.3 No Investment Advice

The information on this website is for general informational and educational purposes only. Nothing constitutes advice or a recommendation. Neomaaa Ltd does not provide investment, legal, tax, or financial advice.

## 1.4 Restricted Jurisdictions

Sanctioned Jurisdictions:

North Korea (DPRK), Syria, Cuba, Iraq, Myanmar (Burma), Sudan, Crimea (including Sevastopol), Donetsk, Luhansk, Zaporizhzhia, and Kherson regions of Ukraine.

Regulatory Restricted Jurisdictions:

The United States of America (including all US territories: Puerto Rico, US Virgin Islands, Guam, American Samoa, Northern Mariana Islands), Canada, the European Economic Area (EEA), the United Kingdom, Australia, Israel, Russia, Belarus.

Additional Restricted Jurisdictions:

Afghanistan, Burundi, Central African Republic, Democratic Republic of the Congo, Crimea (including Donetsk, Luhansk, Zaporizhzhia, Kherson regions), Eritrea, Guatemala, Guinea, Guinea-Bissau, Haiti, Iraq, Libya, Mali, Nicaragua, Niger, Sao Tome and Principe, Somalia, South Sudan, Sudan, Transnistria, Tunisia, Venezuela, Yemen, Zimbabwe, Ethiopia, Lebanon, and any other jurisdiction where the provision of such services would be contrary to local law or require additional licensing not held by the Company.

This list is subject to periodic review and may be updated in accordance with applicable sanctions regimes, regulatory requirements, and platform provider policies.

## 1.5 CFD Risk Notice

CFDs are complex instruments and come with a high risk of losing money rapidly due to leverage. CFD trading does not involve ownership of the underlying asset. Cryptocurrency prices are extremely volatile.

## 1.6 Intellectual Property

All content on this website is the property of Neomaaa Ltd and is protected by international copyright laws. Unauthorized use is prohibited.

## 1.7 Governing Law

This Disclaimer is governed by the laws of the Union of Comoros.

# 2. COPYRIGHT NOTICE

## 2.1 Full Copyright

► [/legal/copyright page](#)

## 2.2 Short Copyright

► Footer, inline

# 3. WEBSITE FOOTER

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The Anjouan Offshore Finance Authority of the Union of Comoros with an Investment Dealer license 15968, having its registered office at Hamchako, Mutsamudu, Autonomous Island of Anjouan, Union of Comoros.

### **3.1 Full Footer**

- ▶ Website footer, every page

### **3.2 Compact Footer**

- ▶ Mobile, landing pages

## 4. REGISTRATION / SIGN-UP PAGE

### 4.1 Pre-Registration Consent

- ▶ Mandatory checkbox on registration form

### 4.2 Risk Acknowledgment

- ▶ Additional checkbox or popup

### 4.3 Registration Footer

- ▶ Below registration form

## 5. LOGIN PAGE

### 5.1 Login Notice

- ▶ Below login form or as banner

### 5.2 Session Start Disclaimer

- ▶ First login of the day, popup (optional)

## 6. INTERCOM / LIVE CHAT

### 6.1 Auto-Greeting

- ▶ Intercom chat bubble, first message

### 6.2 Persistent Disclaimer

- ▶ Persistent note in chat window

### 6.3 Knowledge Base Header

- ▶ Top of Intercom Help Center

### 6.4 Bot Auto-Reply

- ▶ Automated reply outside business hours

## 7. EMAIL DISCLAIMERS

### 7.1 Corporate Email Signature

- ▶ Automatic footer for all outgoing emails

### 7.2 Marketing Email

- ▶ Footer for promotional / newsletter emails

### 7.3 Transactional Email

- ▶ System emails (deposit, withdrawal, margin call)

### 7.4 Compliance Email

- ▶ Compliance, KYC, AML emails

## 8. TRADING PLATFORM

### 8.1 MT5 Internal Mail

- ▶ MT5 internal mailbox, periodic

### 8.2 Client Portal Banner

- ▶ my.neomaaa.com dashboard

## 9. SOCIAL MEDIA

### 9.1 Bio / Profile

- ▶ Instagram, X, LinkedIn, Facebook, Telegram, YouTube

### 9.2 Post Disclaimer

- ▶ Caption/footer for analysis, educational, promo posts

### 9.3 Telegram Pinned Message

- ▶ Pinned message in official channel

## 10. AFFILIATE / IB PROGRAM

### 10.1 Affiliate Terms

- ▶ IB/Affiliate agreement or promo materials

Introducing Brokers and Affiliates must not make guarantees regarding performance or suitability. All marketing materials must include risk warnings. Affiliates are prohibited from providing investment advice or guaranteeing returns.

### 10.2 Affiliate Landing Page

- ▶ Footer of partner landing pages

## 11. MT5 PLATFORM COMPLIANCE DISCLAIMERS

The following disclaimers are required by MetaQuotes (MetaTrader 5 platform provider) and must be displayed on the Company's website, trading platform, and marketing materials in accordance with platform licensing requirements.

### 11.1 MT5 Risk Statement (mandatory)

- ▶ Website main disclaimer page, MT5 About section, trading platform

### 11.2 Independent Advice Notice (mandatory)

- ▶ Below MT5 Risk Statement on website

### 11.3 Restricted Regions Notice (mandatory)

- ▶ Website disclaimer page, registration page, footer

### 11.4 Short Jurisdiction Notice (alternative)

- ▶ Compact areas, popups, mobile banners, email footers

### 11.5 Combined MT5 Website Disclaimer (recommended full version)

- ▶ Dedicated /disclaimer or /risk-warning page

## 12. EXECUTION, PRICING AND MARKET STRUCTURE DISCLOSURES

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The Anjouan Offshore Finance Authority of the Union of Comoros with an Investment Dealer license 15968, having its registered office at Hamchako, Mutsamudu, Autonomous Island of Anjouan, Union of Comoros.

The following disclosures define the Company's execution model, pricing methodology, risk management framework, and operational infrastructure. These disclosures must be displayed on the website disclaimer page, incorporated by reference in the Client Agreement, and made accessible within platform documentation.

## **12.1 Execution Model Disclosure**

- ▶ Website /disclaimer, Client Agreement annex, registration flow (CRITICAL)

## **12.2 Liquidity and Pricing Disclosure**

- ▶ Website /disclaimer, trading conditions page, platform About section

## **12.3 No Execution Guarantee Disclosure**

- ▶ Website /disclaimer, platform terms, order confirmation screens

## **12.4 Counterparty Risk Disclosure**

- ▶ Website /disclaimer, Client Agreement annex (INSTITUTIONAL SHIELD)

## **12.5 Risk Management and Exposure Handling**

- ▶ Website /disclaimer, Client Agreement, institutional documentation

## **12.6 Technology and Infrastructure Disclaimer**

- ▶ Website /disclaimer, platform terms of use

## **12.7 Market Conditions and Liquidity Disclaimer**

- ▶ Website /disclaimer, economic calendar, trading conditions page

## **12.8 Third-Party and Affiliate Disclaimer**

- ▶ Affiliate program, partner materials, social media, IB pages

# 13. WEBSITE LEGAL FOOTER: COMBINED INSTITUTIONAL NOTICE

The following is a ready-to-deploy combined legal footer for the website. It follows the structure used by Exness, Pepperstone, Axi, and FNmarkets. This block should be placed in the global website footer and displayed on every page.

## 13.1 Combined Website Footer (full version)

► Global website footer • every page, desktop and mobile

## 13.2 Combined Footer (compact version)

► Mobile footer, landing pages, app footer

## 13.3 Legal Links Block

► Below footer text, as clickable links

The following links must be present and accessible from the website footer:

[Risk Disclosure](#) | [Client Agreement](#) | [Terms and Conditions](#) | [Privacy Policy](#) | [AML Policy](#) | [Cookies Policy](#) | [Complaint Handling](#) | [Deposit and Refund Policy](#) | [Terms of Use](#) | [Trading Conditions](#) | [Commissions and Fees](#) | [Trading Restrictions](#)

Contact Information

Neomaaa Ltd

[support@neomaaa.com](mailto:support@neomaaa.com) | [compliance@neomaaa.com](mailto:compliance@neomaaa.com)

[neomaaa.com](https://neomaaa.com)

Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros

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# Acknowledgement

By using the Company's services, the Client acknowledges having read, understood and accepted the Disclaimers and Communications Policy.

## **Neomaaa Ltd**

Trading as NEOMAAA

International Business Company No. 15968

Regulated by the Anjouan Offshore Finance Authority (AOFA), Union of Comoros

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## Contact Information

### **Company: Neomaaa Ltd**

Email: [support@neomaaa.com](mailto:support@neomaaa.com)

Website: [neomaaa.com](https://neomaaa.com)

Address: Hamchako, Mutsamudu, The Autonomous Island of Anjouan, Union of Comoros